

# Parties Frequently Asked Questions

## How much does a party cost at The Kroc Center?

The Splash Bash Pool Party and Rock The Kroc Climbing Party costs \$120 for all Silver and non-members. A 10% discount is given to all Gold Members. A Splash Bash Party includes 1 hour in a party room with 1.5 hours of swim time in The Cove Pool immediately following. Rock The Kroc Parties includes 1 hour in a party room with 1 hour on the climbing wall immediately following.

## Can I come early to set-up the room for my party?

Yes, you may come 15 minutes prior to your party start time. Please wait in the lobby until your Birthday Attendant meets you and shows you to your party room.

## Can we swim before we go into the party room?

No, room times have to coincide with our pool schedule.

## What will be in the Party room when we arrive?

The party room will include three rectangle tables and assorted chairs for both adults and children. There are birthday party decorations embellishing the room which include bright colored decorative presents and other decorations hung from the ceilings and walls. A mini refrigerator, a sink, and counter space are also some of the amenities of the party rooms. You will also have a party attendant there to help you with any additional assistance you may need.

## Can we bring food and drinks to our party?

We allow you to bring cake, individually wrapped ice cream or ice cream treats, cupcakes, and enclosed beverages for your party celebration. Our catering department offers a great variety of party foods if you're interested in having additional food at your party. Catering orders need to be turned in two weeks prior to your party date.

## Can we bring in our own party decorations?

Party decorations can be brought in including table cloths, balloons, paper plates and utensils. The set-up and take down of all decorations is the renter's responsibility. We do not allow additional decorations to be hung on the walls, or glitter or confetti of any sort.

## Can a party have more than 10 climbers or 12 swimmers?

A swimming party can have more than 12 swimmers, parents/guardians do not have to be included as part of the 12 people unless they are swimming. A climbing party may have more than 10 climbers by using parent belayers. Please ask us when the next belay certification class is prior to your party date to accommodate this need. Additional swimmers or climbers will be \$5 each and will be collected at the time of the party. Party room does have a maximum occupancy of 21. Other rooms are available for larger parties.

## What do I need for a swimming party or a climbing wall party?

All swimmers need to bring their own towel and wear swimming trunks or a swim suits. Cut off jeans are not allowed. All children 3 years and under must wear a swim diaper with a plastic cover over top.

All climbers must wear appropriate climbing attire including a t-shirt, pants or shorts and tennis shoes. Dresses, skirts, flip flops or bare feet on the wall are not allowed.

## Does my party include any other activities at the Kroc Center?

Your party only includes the activity you have chosen for your party (either swimming or rock climbing). If you would like to add an activity or use another part of the facility please ask your party attendant at the time of the party booking. Additional fees may apply.

## If we only have an hour in the room, is there somewhere to put all of our stuff after we move to the pool area?

Yes, you must clear all belongings out of the party room after the first hour but we do have lockers available for all guests; locks are not provided. Our birthday party attendant will load up all of your presents and party supplies in one of our large plastic party bins and help you carry your stuff out to your car prior to entering the pool.

## What will happen if I have to cancel my party?

If you cancel your party 7 or more days prior to the booked date, you will receive your full balance on a Kroc Gift Card, minus a \$25 booking fee. You may transfer to another party date for a \$10 transfer fee. No cash refunds are given unless your party is cancelled by The Kroc Center. Cancellations/transfer requests made less than 7 days prior to the event date are not eligible for a refund or credit.

**Questions?** Contact us at 208.667.1865  
or visit us online at [www.kroccda.org](http://www.kroccda.org).